



THE VILLAS
AT STANFORD RANCH

November 13, 2020

Dear Residents,

Over the last several months we have observed quite a few changes here at The Villas and we want to do everything we can to keep you informed on current practices in the community. Recently we received some questions regarding our current policies surrounding transportation so I wanted to take a moment and update you on what we have in place as it relates to transportation.

As many of you know we've long since stopped excursions and transportation for recreational purposes and have moved to providing transportation for purposes that are more needs driven such as medical appointments. This is still the case and we expect that it will be for some time to come. Below are some general guidelines to be advised of.

- Transportation will operate between the hours of 9am to 3pm, Monday through Friday.
- Transportation requests need to be filled out at concierge desk with address information, time and at least a week's advance notice.
- We operate within a twenty-five-mile radius of the community.
- Transportation is dedicated to medical and health and wellness needs only at this time.
- Please note that our driver will not be able to remain present during your appointments.

We understand that on occasion last minute or unexpected needs may come up and we will do our very best to accommodate you if we are able to do so. Please remember that there are over one-hundred residents in the community and on occasion you may experience prolonged wait times or need to make adjustments to your schedule so that we can accommodate as many people as possible. Also, as a reminder, in the event our transportation is unavailable and you have an urgent need we have an agreement with 123 Easy Rides out of Sacramento. They too may be subject to availability but they can serve as contingency and can be reached at (855)-463-9123.

Respectfully,

Grayson Tynes
Executive Director